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# Student Information, Advice & Guidance

**Pearson BTEC Level 5 Higher National Diploma (HND)  
in Hospitality Management**

[www.lckacademy.org.uk](http://www.lckacademy.org.uk)

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# Course Overview



<b>Intake start date</b>	May 2026
<b>Course duration</b>	2 years
<b>Course level</b>	5
<b>Campus</b>	Harrow Hub
<b>Tuition fee cost</b>	The tuition fee for this course is £8,000 per academic year. Eligible students can apply for a Tuition Fee Loan from the Student Loans Company (SLC) to cover this cost.
<b>Student finance availability</b>	Available for eligible students* ** *Subject to eligibility checks through SFE & LCKA  <b>** more information available on page 6</b>
<b>Mode of learning</b>	Blended learning: a combination of Sat/Sun online and face to face classes on Mon, Tues(evening), Wed(evening), Friday.
<b>Days of study</b>	Weekday classes (combination of weekday and evening classes)
<b>Taught in language</b>	English
<b>Partner institution</b>	University Centre Somerset (UCS)
<b>Awarding body</b>	Pearson
<b>Regulated by Office for Students (OfS)</b>	Yes <i>This course is offered under a franchised position regulated by OfS, through UCS</i>

# Course Specifications



## Pearson BTEC Level 5 Higher National Diploma (HND) in Hospitality Management:

This course provides you with a wide range of transferrable knowledge and skills you will for management in the contemporary hospitality industry. You will learn about hospitality accounting practices, digital marketing, customer experience, consumer behaviour and staff (talent) management. You will also learn how to provide leadership and management for a range of businesses and business functions within the service industry sector, including event and conference management, food and beverage operations, and front office operations management in catering, leisure and tourism.

Core units include:

### First Year

- UNIT 1 – The Contemporary Hospitality Industry
- UNIT 2 – Managing the Customer Experience
- UNIT 3 – Sustainable Hospitality Practice
- UNIT 4 – The Hospitality Business Toolkit
- UNIT 5 – Leadership and Management for Hospitality
- UNIT 6 – Managing Food and Beverage Operations
- UNIT 8 – Managing Conference and Events
- UNIT 17 – Professional Identity and Practice

### Second Year

- UNIT 18 – Research Project
- UNIT 19 – Hospitality Interpersonal Skills
- UNIT 26 – Food Service Management
- UNIT 28 – Front Office Operations Management
- UNIT 31 – Digital Marketing
- UNIT 36 – Business Strategy
- UNIT 38 – Strategic Human Resource Management

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### Credits gained for year 1

Students will study eight units at Level 4, with a value of **15 credits** each = **120 credits**.



### Career opportunities

Graduates of this programme pursue roles in various sectors including:

- Hospitality Operations Manager
- Restaurant and Food & Beverage Manager
- Events and Conference Coordinator
- Hotel Front Office Manager
- Hospitality Marketing Manager
- Revenue Management Specialist
- Hospitality Consultant
- Accommodation Services Manager
- Hospitality Entrepreneur
- Customer Experience Manager

The programme also provides a pathway to further study, including top-up options to BA (Hons) Business Management at the University of Portsmouth.

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### Credits gained for year 2

Students will study a further seven units (six units at **15 credits** each plus one unit at **30 credits**) = **120 credits**.

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**Total credits gained:** 240

**Entry requirements:** Level 3 qualification through Ofqual-approved awarding bodies or equivalent. Those entering through the mature student route can enter through work experience.

**Course webpage:**

<https://www.lckacademy.org.uk/courses/hospitality-hnd>

# Methods of Assessment



**There are a number of methods of assessment including:**

- Written Report
- Group Presentation/Group Pitching
- Individual Presentations or Pitches
- Role Plays
- Portfolios
- Write-Up
- Essay

## **Formative Assessment**

Formative Assessment is used in all modules of the programme to assess students progress relating to module briefs and an opportunity to offer developmental feedback, feedforward and a diagnostic response. This is typically within a group or individual review held midway throughout each module.

## **Summative Assessment**

Summative Assessment is held in the latter stages of each module and is the definitive assessment point where each assessment requirement is assessed. All assessments involves moderation and verification. Written feedback and clear feedforward will be provided shortly after the assessment, and there are opportunities for tutorials if you need further clarification before the start of the next module.

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## **Grading system**

**The highest grade that you can achieve is a Distinction. Please be aware that you will be assessed on each learning objective under each unit, which have a varying number of learning objectives. You will be offered an overall grade for each year, as well as an overall grade for the course.**

### **Pass:**

To achieve a pass, learners must meet all assessment learning outcomes by demonstrating a solid understanding of the subject matter, applying concepts clearly and systematically with appropriate terminology, and supporting their answers with relevant examples to ensure accuracy and completeness.

### **Merit:**

To achieve a merit, learners must go beyond basic understanding by demonstrating deeper analysis and evaluation, applying critical thinking to assess different perspectives, constructing well-structured arguments with logical reasoning and evidence, and effectively solving problems by applying relevant theories to practical scenarios.

### **Distinction:**

To achieve a distinction, learners must showcase exceptional insight and originality in their responses, providing comprehensive analysis that integrates multiple viewpoints with advanced reasoning. They should support their arguments with high-quality research and references while demonstrating innovative application of concepts through creativity and independent thought.

# Student Finance



**Course fees are subject to change. Please see information below on how Student Finance can help you fund your course. To find out if you are eligible, please seek information and guidance on: <https://www.gov.uk/student-finance/who-qualifies>**

## **What is Student Finance?**

Student Finance in the UK is a government service that helps students pay for university or college. It can provide loans to cover tuition fees and maintenance to help with living costs like rent, food, and travel. You can apply online through Student Finance England. The money is paid directly to your college or university for tuition fees, and the maintenance loan goes into your bank account. You don't start paying it back until you've finished your course and are earning over a certain amount. How much you repay depends on how much you earn, not how much you borrowed. Please visit the website mentioned above for more information and check here to see who qualifies.

You can apply directly by visiting Student Finance England website.

## **Repayment**

You'll only begin repaying the loan when your income exceeds the repayment threshold, which you can find here: <https://www.gov.uk/repaying-your-student-loan/what-you-pay>

Please note that interest is added to your loan from when you receive it, and repayment amounts depend on your income. For more detailed information, including how to apply and interest rates, visit the official Student Loans Company website. It is important that you understand the financial commitment you are making and understand the repayment terms as it is a loan you are undertaking.

This information is in line with Consumer Markets Authority (CMA) guidance for higher education institutions in England.

For official guidance on how to apply, please see the Student Finance England page:

<https://www.gov.uk/guidance/student-finance-england-how-to-guide>

# Support Sessions



We offer complementary sessions to provide you with valuable insights, strategies, and guidance to improve your overall writing proficiency.

In addition to focusing on academic writing, our drop-in sessions are designed to offer support across various subjects. Our dedicated team will be available to assist you with any specific challenges you may be facing in your coursework. Whether you require clarification on complex topics, assistance with assignment approaches, or feedback on your assessments, we are here to help you navigate through your academic journey.

Type of Class	Online Session Day	Time
Academic Skills and Tutorials	Sunday	6:30 PM-8:00 PM
Academic Skills and Tutorials	Tuesday	6:30 PM-8:00 PM
Drop in Sessions with Personal Tutor	Tuesday	10:00 AM-4:00PM
Drop in Sessions with Personal Tutor	Friday	6:00 PM-8:00PM

## Key features of support sessions

- No appointment necessary – simply drop in online during session times when you need assistance.
- Engage in one-on-one discussions with our experienced tutors.
- Collaborate with peers and share insights during group sessions.

## Academic writing skills enhancement:

- Receive guidance on structuring essays and research papers.
- Learn techniques for effective thesis statements and argument development.
- Gain insights into proper citation and referencing.

## Subject-specific assistance:

- Clarify doubts and concepts related to specific subjects.
- Discuss approaches to tackle challenging assignments.
- Receive feedback on assessments to help you work towards achieving higher grades.

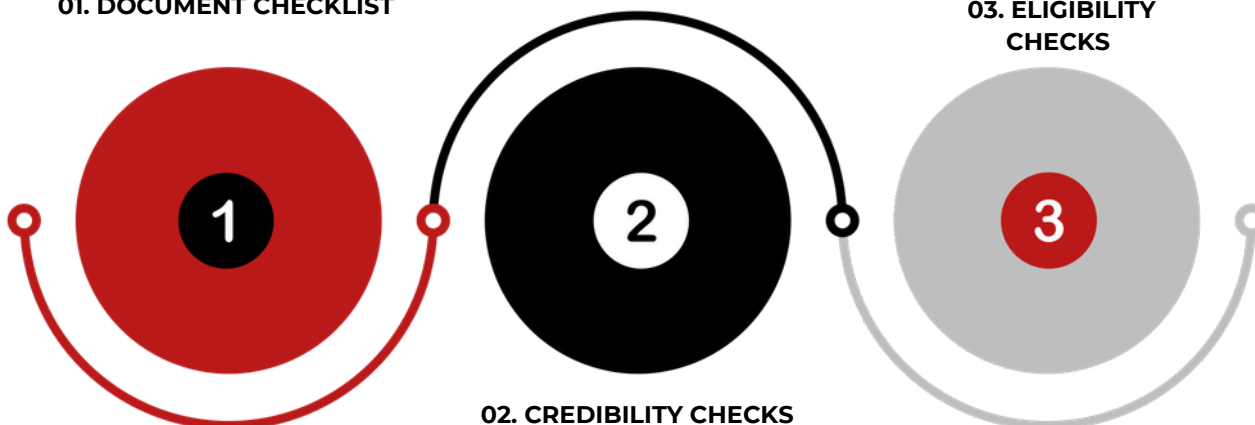
We believe that these additional support sessions will contribute significantly to your academic success. Your participation will not only enhance your writing skills but also provide you with the necessary tools to excel in your coursework.

We encourage you to take advantage of these sessions to maximise your academic potential. If you have any specific topics or questions you would like us to address during the sessions, please feel free to share them with us in advance.

# Application Process



## 01. DOCUMENT CHECKLIST



**The applicant must submit ALL required original documents in person. Application will only begin once all documents are submitted.**

### **Documents must include:**

- Valid Passport (for ID) Valid Share Code (for EU, ILR, Refugee/ Asylum Seeker status).
- Level 3 qualification (Ofqual approved) or equivalent.
- Valid proof of address - council tax bill (dated within last 3 months). Please note that your term time address must be within 55 miles of your chosen campus - exceptions can be put forward to the committee for approval.
- Employment reference and contract (verifiable) (if applicable.)
- P60s for the last two years (if applicable) Tax returns and invoices (if applicable).

**Contact details must also be provided at the time of application.** This includes:

- Current address (cross-checked against proof of address)
- Current mobile phone number
- Current email address

The Admissions Officer will cross-check all information provided for every application.

## 02. CREDIBILITY CHECKS

**The factors that the Admissions Officer will consider are:**

- Intention to study
- Valid immigration status
- Potential background and other concerns
- Student Finance history

### **Tips for students:**

- Be clear, concise, and truthful Provide factual information
- Do not exaggerate or overcommit
- Do not feel pressured into a decision
- Ensure that you declare any Student Finance history and be prepared to share your student finance history .
- The Admissions Team will ask you for evidence which you will have to demonstrate by sharing screenshots from your SFE account

## 03. ELIGIBILITY CHECKS

**Under 21s entry requirements:**

- Must apply through qualification route only
- Must provide a Level 3 Qualification (Ofqual approved) or equivalent

**Over 21s (mature students) entry requirements:**

Can apply via:

- Provide Level 2 or Level 3 equivalent qualification from UK or your home country.
- Work experience showing minimum 2 years experience

Regardless of which route the applicant is applying through, relevant documentation is required and will be cross-checked.

If you are applying with level 2, you must provide:

Employed:

- P60s last 2 yrs from HMRC
- Employment contract
- Employment reference

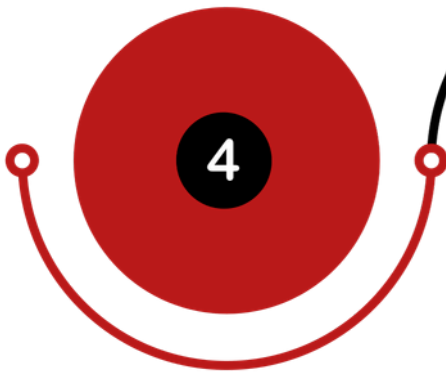
Self-employed:

- 3 months invoices
- 2 years Tax returns
- Letter from Accountant/Supplier/Client

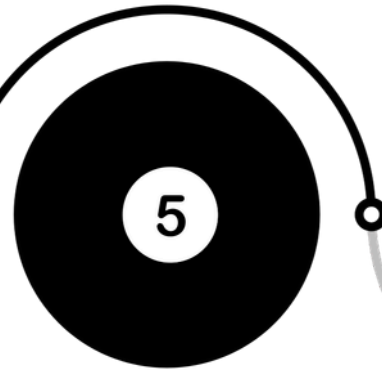
# Application Process



## 04. APPLICATION INTERVIEW



## 05. OUTCOME OF INTERVIEW



## 06. CHECKS AND NEXT STEPS



Applicants will take a External English test and interview with our academic member of team. Candidates are required pass all elements of the interview to be eligible for the course and get equivalent of Functional English Level 2 in the External English test.

- Exemptions: Students from majority English-speaking countries, or those with suitable qualifications (e.g. GCSEs grade C/4 or above or recent IELTS score of 5.5), are not required to take the English test.

Please allow the Academy time to communicate the outcome of your application as we may require external verification. It may be that you receive the provisional outcome of your application on the day of your interview, in which case, you must be prepared to complete any following stages of your application.

You are required to complete your Student Finance application in your own time. It is your responsibility to ensure that Student Finance applications are completed in a timely manner to allow enough time for Student Finance England to process your application in time before the course start date.

If you require any guidance or information, please see: <https://www.gov.uk/guidance/student-finance-england-how-to-guide>

### Unsuccessful applications:

If your application is unsuccessful, we may refer you to a more suitable course or offer you complementary support sessions and defer you to the next intake.

### The Admissions Officer will:

Submit all documentation to Partner College or University for review and check the documents against the information provided through interview, personal statement, CV, work documents and qualifications.

If you are successful in your application, you will receive either a conditional offer from LCKA or an unconditional offer from it's partner. It is your responsibility to complete your registration and enrolment following this. *In serious cases of deliberate fraud or non-disclosure, the Academy reserves the right to permanently exclude the applicant or student if, after the completion of an investigation, it is found that there has been a deliberate attempt to use fraudulent and/or misleading information or relevant information was withheld in order to obtain a place on one of the Academy's courses.*

# FAQ's



## **I have applied for the programme and submitted all my documents and completed the test and interview process. How long will take to find out if I am accepted or not?**

All applicants apply for the programme and have to complete the due process as listed in the guide. The Academy will complete the verification checks which are part of the admission process. This checks involve external agencies as we are dependant on their response in order to determine the outcome. We cannot comment on the timeframe as these checks can take time. This is outside our control and hence we request you to be patient and cooperate with the Admissions staff while those checks are ongoing.



## **My application has been rejected. How do I appeal against a decision?**

If an applicant is not accepted into the Academy, they may also want to file an appeal against the admissions decision. All complaints/appeals regarding admissions from prospective applicants seeking admission to the Academy will be subject to the three-stage process outlined in the Academy's Complaints and Appeals Policy. Applicants can submit complaints or appeals via the Academy's complaints email address: [complaints@lckacademy.org.uk](mailto:complaints@lckacademy.org.uk).



## **My student finance is approved; but my application is rejected; so what will happen now?**

All applicants who are approved and issued an offer by the Academy or it's partner will be confirmed by the Academy after 14 days of starting the classes. Your attendance will also be tracked once you start classes. Applications which are rejected by Admissions will have their Student finance cancelled. Students who are not accepted will have to contact SFE and cancel their application otherwise the Academy will notify SFE about their non-registration as they were not approved by the Academy.

# FAQ's



**I have applied for the programme with Level 3 qualification. Am I required to show work documents?**

No, you are not required to show work documents. If you have a Level 3 Qualification, you meet the core entry requirement.



**I have a Level 2 equivalent from my country, Will that be considered towards my application?**

You will be required to show 2 years of work history in addition to your qualification (Level 2 equivalent).

# Contact Us



## Campus Locations

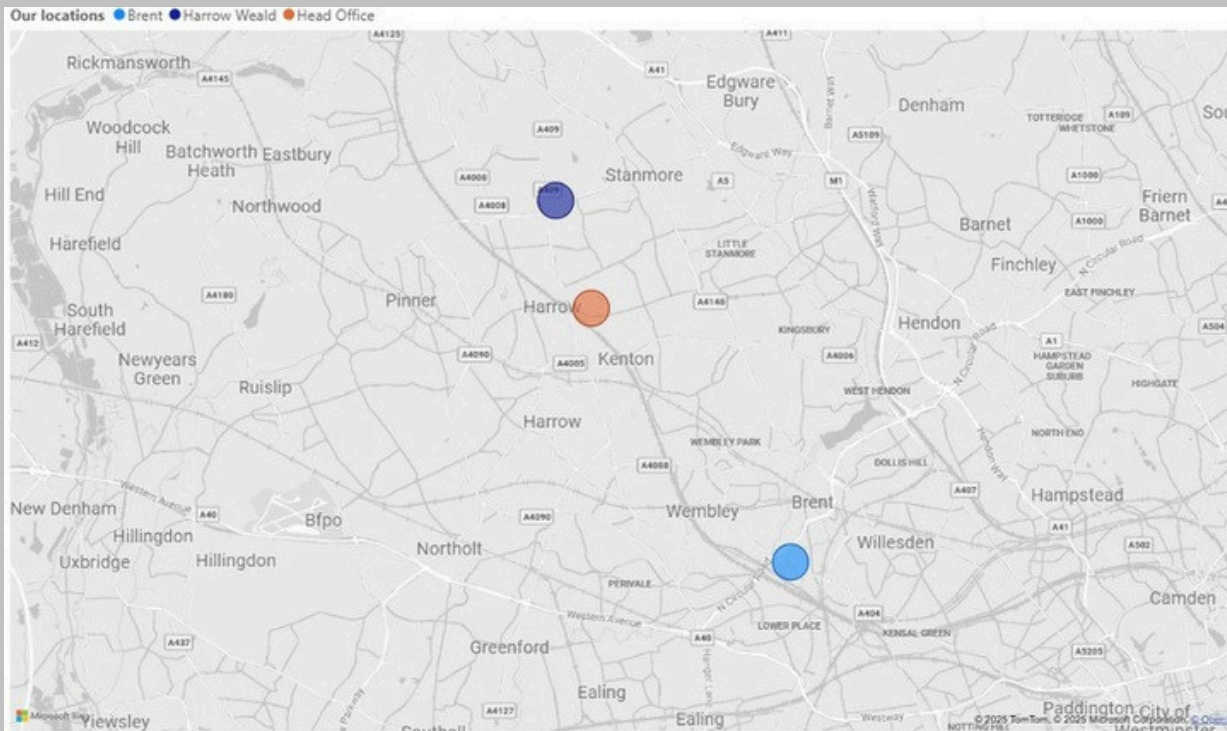
**Harrow College,  
Harrow Weald Campus,**  
Brookshill,  
Harrow ,  
HA3 6RR



**Brent Start Hillside  
Adult and Community  
Learning Centre**  
1 Twybridge Way,  
Brent, NW10 OST



**LCK Academy,**  
Christchurch Avenue,  
Harrow,  
HA3 5BD



+44 7368971605



[admissions@lckacademy.org.uk](mailto:admissions@lckacademy.org.uk)



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